



POSITION POSTING: Be Connected Connection Coach

The Arizona Coalition for Military Families is looking for the right person to join our team as a **Connection Coach**.

The **Be Connected Connection Coach** will operate as part of the Be Connected Risk Reduction team. The Connection Coach will have an essential role in our innovative statewide upstream veteran suicide prevention program. The effectiveness of the person in this position will have a direct effect on how service members, veterans and their family members are connected to social support and resources with an overall goal of lowering risk for suicide.

EMPLOYMENT TYPE: Full-time

LOCATION: One position based in the Phoenix metropolitan area. This is a hybrid position (some working from home, some working in the field with periodic statewide travel required).

WE HAVE:

- A nationally-recognized collective impact initiative and partnership of engaged public and private sector organizations.
- A team of people truly passionate about making a difference in the lives of Arizona's service members, veterans and their families.
- A supportive work environment that encourages self-care and professional growth.
- A strategic plan and innovative approaches for creating community change in support of all those who serve and their families through an upstream prevention model.

YOU HAVE:

- A passion for working one-on-one with the military, veteran and family population.
- A bachelor's degree or an equivalent combination of education and experience.
- The people skills to work with our team, our community of partners and key implementation partners for our initiatives.
- A high comfort level and interest in helping service members, veterans and their



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family members to increase their social connectedness through participation in activities such as recreation, group activities, classes, etc.

- A trauma-informed perspective for working with and supporting individuals who may have experienced trauma, MST, etc.
- Experience working with existing programs and resources to develop new connection approaches to support veterans and their families.
- High enthusiasm for helping create social connectedness plans for participants and then working one-on-one with participants to implement those plans.
- Attention to detail with metrics and reporting data, tracking of tasks, emails requiring a response, etc.
- The ability to stay focused and organized when there are many different tasks and activities requiring your attention.
- A team-oriented approach to your work with a focus on problem-solving and finding solutions.
- Comfort with technology, including Microsoft Office, Google Suite, cloud-based platforms, CRM, etc.

A TYPICAL DAY:

- Participating in a daily virtual huddle with the statewide Be Connected team.
- Reviewing new referrals into the Coaching Into Connection program and making contact with participants.
- Using outreach, case management and navigation skills to proactively engage service members, veterans, and their families who may be at higher risk for negative outcomes.
- Conducting eligibility screenings for service members, veterans and family members and ensuring accurate documentation.
- Meeting with new participants to develop their connection plan (identifying their interests, existing connections, possible areas for connection, etc).
- Researching available options for increasing social connectedness.
- Coordinating veteran and family events with existing military, private, nonprofit, city, and county programs (support groups, recreation, arts, etc.).
- Checking in with participants to see how they are progressing and troubleshooting any issues.
- Making referrals for additional needs outside of connection.
- Accompanying a participant on an activity to increase their comfort level.



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- Facilitating group activities (e.g. online groups, group outings, etc.).
- Documenting activities in the online platform supporting the reporting of the impact of the program (daily and monthly metric tracking, vignettes, impact stories, etc.).
- Conducting outreach for the Be Connected program (meetings, phone calls, presentations, exhibitor tables, etc.).
- Other special projects and initiatives as needed.

IMPORTANT INFO:

- This is a full-time, hybrid position based in Arizona.
- Periodic statewide travel will be required (mostly day trips with occasional overnights) with all travel expenses covered.
- Necessary training will be provided.
- Cell phone and internet stipend provided
- Vision, dental, disability and life insurance benefits are available, and a generous stipend is provided in lieu of health coverage.
- 403(b) plan with 6% employer contribution (regardless of employee contribution)
- Paid parental leave is available after one year of employment to employees following the birth of an employee's child or placement of a child with an employee in connection with adoption or foster care.
- Some in-state travel may be required with all travel expenses covered.
- Conditions of Employment:
 - You must be legally authorized to work in the United States.
 - Must be proficient in English (written and spoken).
 - You may be required to serve a probationary period.
 - Applicants will be required to complete an online onboarding process

TO APPLY:

- The first review of candidates will take place **2/16/24**
- Please submit your resume along with a letter of interest telling us why you are a great fit for the position at: <https://form.jotform.com/210734302207038>

To learn more about the Arizona Coalition for Military Families, visit www.ArizonaCoalition.org.
To learn more about Be Connected, visit www.ConnectVeterans.org.



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The Arizona Coalition for Military Families is a nationally-recognized public/private partnership focused on building Arizona's statewide capacity to care for and support all service members, veterans, their families and communities through cross-sector collaboration between the military, government and community. The fiscal sponsor for ACMF is the Technical Assistance Partnership of Arizona, an Arizona nonprofit and 501(c)(3) tax-exempt organization.

ACMF/TAPAZ is an Equal Opportunity Employer. All applicants will be considered for employment without attention to race, color, religion, sex, sexual orientation, gender identity, national origin, veteran or disability status.

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