

Make Every Connection Count

Essential Partnership:

How to Foster VA & Community Collaboration for Upstream Veteran Suicide Prevention

Col (Ret.) Wanda Wright, MBA, MPA, MEd

Director

Arizona Department of Veterans' Services

Debbie Dominick, LCSW

Chief of Social Work

Phoenix VA Health Care System

Nicola Winkel, MPA

Project Director

Arizona Coalition for Military Families



Agenda

- About our partnership
- Why cross-sector partnership is essential for suicide prevention
- The landscape
- The collective impact model
- Troubleshooting partnership challenges
- Opportunities
- Q & A / Discussion

About Us







State Agency

Federal Agency

Community Nonprofit

Arizona's Track Record in Public/Private Partnership



Active and growing partnership for over a decade



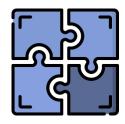
Weathered changes in all major leadership roles



Arizona National
Guard suicide rate
from highest to zero
for three years



Created statewide upstream prevention program for 500,000+ in 2017



All major federal, state and community organizations are actively engaged

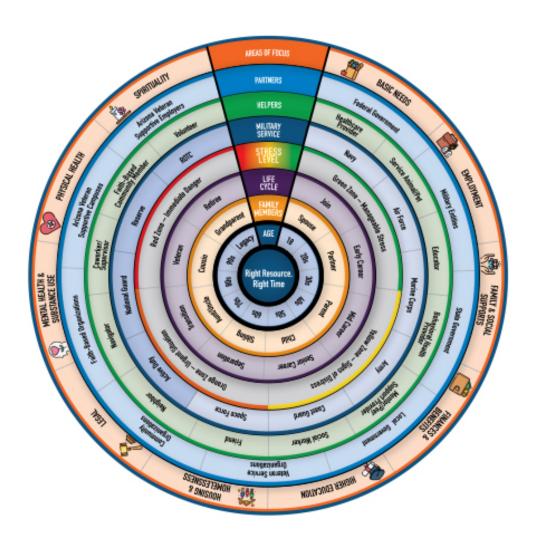


Partnership has a focus on continuous learning and improvement

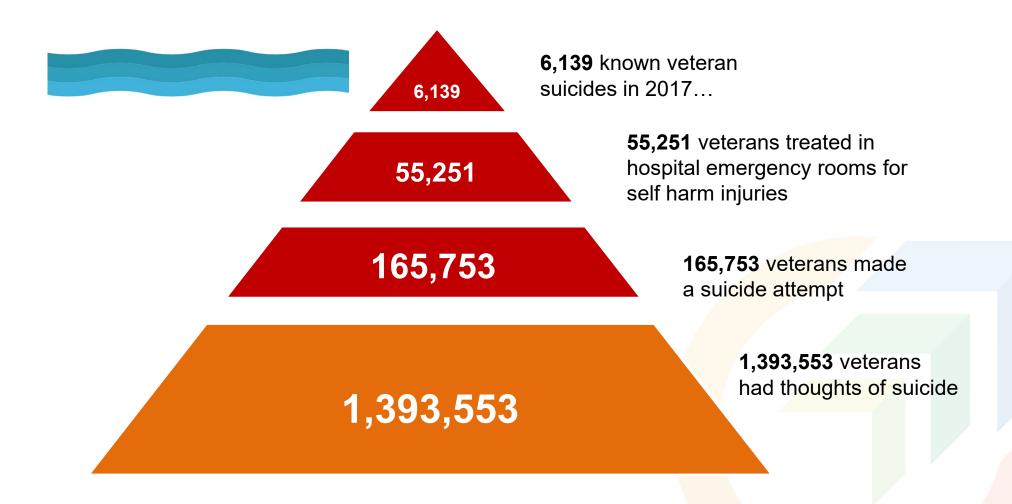
What challenges have you observed or experienced in your state or community relating to military/veteran suicide prevention efforts?

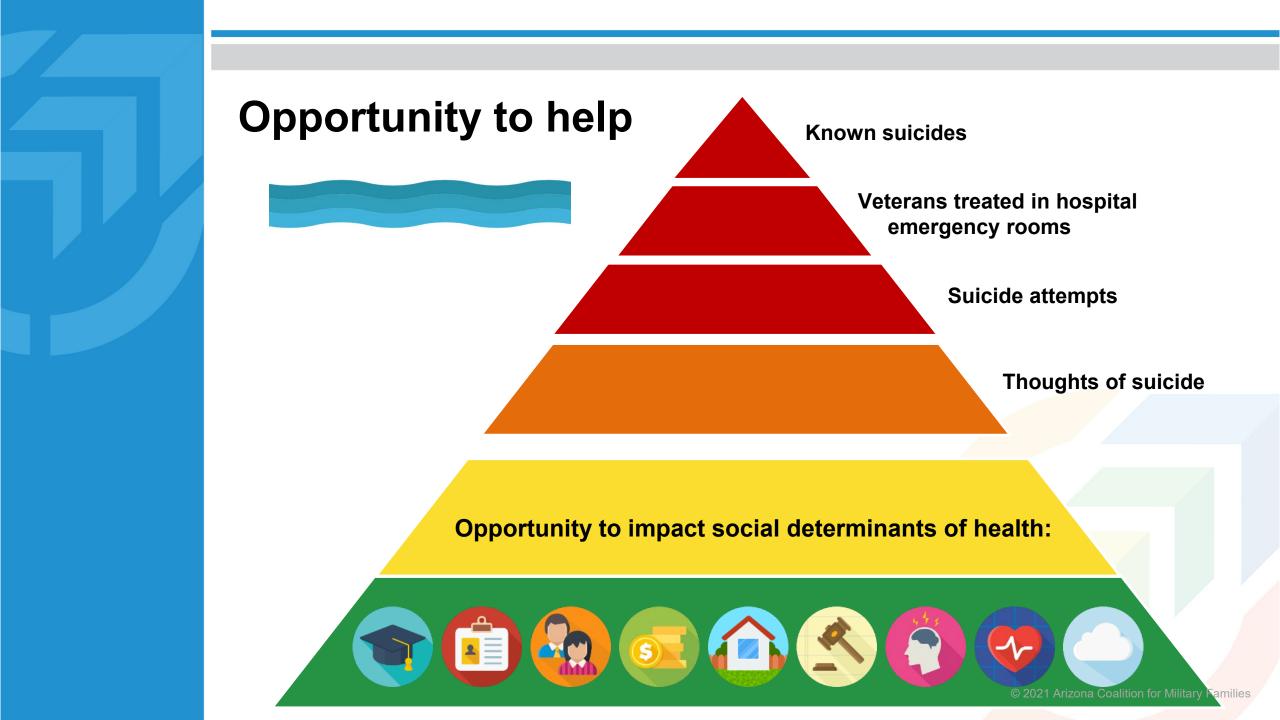
Type a response in the chat box

Be Connected Ecosystem of Support Video



Why Upstream Prevention is Key



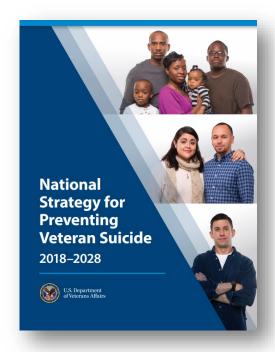


Veteran Suicide Landscape

- 70% of veterans dying by suicide are not connected to the VA.
- Systems are built and funded siloed so there aren't usually preset ways for them to work together. Requires establishing those partnerships.
- Despite significant resources invested in suicide prevention and a shared goal of prevention, rates and disparities remain consistently high for veterans.
- Who can do the work to reverse this disparities?

The Essential Partnership

National Landscape



"A coordinated effort at the federal, state, and local levels is key to preventing Veteran suicide."



PREVENTS
Executive Order



Legislation: Clay Hunt
Suicide Prevention for
American Veterans
Act & SSG Fox
Suicide Prevention
Grant Program

Essential Partnership Federal Government State **Community** Government © 2021 Arizona Coalition for Military Families

What successes have you seen with partnership between federal, state and/or community partners?

Type a response in the chat box

The Collective Impact Model

Collective Impact Model

Collective impact brings people and organizations together, in a structured way, to achieve social change.

Collective impact...



Starts with a common agenda



Establishes shared measurement



Fosters mutually reinforcing activities



Encourages continuous communication



Has a strong backbone team
(Arizona Coalition for Military Families)

Troubleshooting Partnership Challenges Through Collective Impact

Collective Impact: Common Agenda



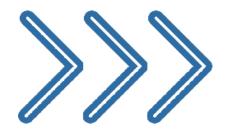
- Align the vision between partners and also vertically within each organization (leadership – management – frontline).
- Create a shared agenda to address the shared issue.
- Find people/organizations who can be translators and bridges (e.g., those who have worked in or with multiple systems).
- Keep those you seek to serve at the center of your work always. Don't allow gravitational pull to knock your effort off course.

Collective Impact: Shared Measurement



- Go beyond a focus on reducing deaths by suicide as the only metric. This is a longterm metric.
- Focus on tracking two areas:
 - Building your collaboration (partners, engagement, training, etc.).
 - The impact on people your collective helps (increasing resilience, decreasing negative outcomes, including suicide, eventually).
- Combine data sources.
- Build continuous feedback loops.

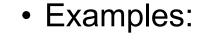
Collective Impact: Mutually Reinforcing Activities



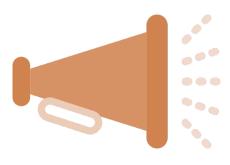
- This is the day-to-day work.
- A common pitfall to look out for is when your effort becomes more focused on meeting than doing (when, where, who is speaking, agenda, etc.).
- People are too busy, so they will vote with their feet (or mouse click). If the partnership does not add value to their organization and work, they likely won't continue participation.
- Get buy-in from the frontline teams by showing the impact of their collaborative work (examples: VA & Benefits Counselors <-> Be Connected team)

Collective Impact: Communication

- Hone your message.
- Connect the dots (communications workgroup).



- Convenings & presentations
- Social media
- VA facilities (elevators)
- Billboards
- Magazine
- Public service campaign





Statewide public service campaign on tv & radio

Collective Impact: Backbone Team



- A strong backbone team keeps the collective effort advancing, allowing every partner to continue focus on their core mission while also being part of the collective.
- A backbone team can be key to sustainability and bridging across sectors and siloes.
- Investment in building and sustaining a backbone team can yield results far into the future.

Which of these is the most challenging in your experience?

Type a response in the chat box

Collective impact...



Starts with a common agenda



Establishes shared measurement



Fosters mutually reinforcing activities

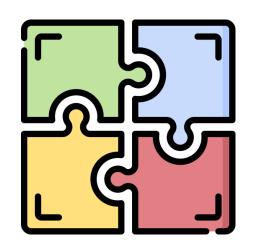


Encourages continuous communication



Has a strong backbone team

Funding



- Have a clear picture of what you want to do and then find resources that overlap and align with those goals.
- Start small, demonstrate success.
- Think creatively about how your partnership can solve problems and then pursue resources.
- Combine different sources of funding to accomplish collective goals (federal & state, public and private).

Opportunities to Build Partnership



Don't reinvent the wheel



Research what already exists, not always necessary to start something new



Start small, build trust



To get started or build, look to your essential partners

Questions?

Col (Ret.) Wanda Wright, MBA, MPA, MEd

Director

Arizona Department of Veterans' Services

wwright@azdvs.gov

Debbie Dominick, LCSW

Chief of Social Work

Phoenix VA Health Care System

Deborah.Dominick@va.gov

Nicola Winkel, MPA

Project Director

Arizona Coalition for Military Families

nicola@arizonacoalition.org

www.ConnectVeterans.org

