

## PART I – ORGANIZATION INFORMATION

<b>Date:</b>	
<b>CONTACT INFORMATION</b>	
<b>Organization Name:</b>	
<b>Address:</b>	
<b>Phone:</b>	<b>Fax:</b>
<b>Website:</b>	<b>Email:</b>
<b>ORGANIZATION INFORMATION</b>	
<b>What sector is your organization part of?</b> <input type="checkbox"/> Military <input type="checkbox"/> Government <input type="checkbox"/> Community	
<b>Please select one or more category for your type of organization:</b>	
<input type="checkbox"/> Military <input type="checkbox"/> Active Duty (branch: _____) <input type="checkbox"/> Reserves (branch: _____) <input type="checkbox"/> National Guard (branch: _____) <input type="checkbox"/> Government <input type="checkbox"/> Federal <input type="checkbox"/> State <input type="checkbox"/> Tribal <input type="checkbox"/> Local <input type="checkbox"/> Child & Family Services /Prevention <input type="checkbox"/> Healthcare Provider/Community Health <input type="checkbox"/> Veteran Service Organization <input type="checkbox"/> Crisis/First Responder	<input type="checkbox"/> Legal <input type="checkbox"/> Law Enforcement <input type="checkbox"/> Faith-based Organization <input type="checkbox"/> Mental Health/Substance Abuse <input type="checkbox"/> Business (industry: _____) <input type="checkbox"/> Employer <input type="checkbox"/> Education (primary/secondary) <input type="checkbox"/> Higher Education <input type="checkbox"/> Community-based Partner/Civic Group <input type="checkbox"/> Other: _____
<b>Organization Mission and/or Charter:</b>	
<b>Brief background of organization (year established, etc.):</b>	
<b>What area of the state do you serve?</b> <input type="checkbox"/> Statewide (including multi-state/national) <b>OR</b> <input type="checkbox"/> Regional within AZ	
If regional within AZ, choose the most appropriate description of your service area:	
<input type="checkbox"/> Northern <input type="checkbox"/> Central <input type="checkbox"/> Southern <input type="checkbox"/> One or more Counties (please identify): _____ <input type="checkbox"/> City or local area (please identify): _____ <input type="checkbox"/> Tribal Nation (please identify): _____	

**Please list the programs, resources, services, etc. you provide:**

**Are there eligibility guidelines for your programs, resources and/or services? If so, please describe:**

**How would you describe your target audience?**

**Is there a cost for your programs or services to service members, veterans and/or family members? If so, please describe. If there is no cost, please indicate the types of funding source(s) that support your organization (e.g. grants, donations, etc).**

**Is there a regulatory body that has oversight over your organization and/or industry? If so, please identify the body and indicate your organization's current status as of the date of this application:**

## PART II – GUIDING PRINCIPLES & ETHICAL CONSIDERATIONS

The following are the guiding principles and ethical considerations for the Military/Veteran Resource Network, developed with the input of service members, veterans, family members and key stakeholders. Please indicate your organization's understanding and agreement by checking each box below:

### *Guiding Principles*

- 1. **Military service often fosters resilience and strength in service members, veterans and family members.**
- 2. **Military service impacts the individual and the family.** A "military family" can include a service member or veteran, their spouse/significant other and children, as well as parents, siblings, extended family and friends.
- 3. **The military is a distinct culture.** While service members, veterans and their families experience the same life circumstances and events as civilians, both positive and negative, they also have a unique set of life experiences relating to service, deployment and reintegration that are distinct from civilian life.
- 4. As a community, **we are committed to providing the best care and support to all those who serve.** Since changes in military status affect eligibility for programs, resources and benefits, we seek to build a continuum of care that addresses the needs of the entire military, veteran and family population.
- 5. **No one organization can meet all needs for the entire military and veteran population.** Stronger collaboration between military, government and community partners supports service members, veterans and their families in connecting to the right program, resource and/or benefit at the right time. Organizations should also focus on collaboration to maximize available resources and minimize duplication of effort.
- 6. **There should be no wrong door to which a service member, veteran or family member goes to for help.** Each individual and organization should have at least the basic knowledge on the military/veteran systems of care to assist in connecting that individual or family to a more appropriate resource so that no one is turned away.
- 7. As a network of individuals and organizations who provide care and support to the military and veteran population, **our goal is to assist service members, veterans and family members in being informed consumers** who are empowered to make decisions to access those programs, resources & benefits that will meet their needs.
- 8. **Every service member, veteran and family member has an individual experience** and perspective which should be acknowledged and incorporated into the provision of care and support.

### *Ethical Considerations*

- 1. **The interest of the service member, veteran and family member should come first,** above the interest of the provider or organization, financial or otherwise.
- 2. Any **potential conflicts of interest should be disclosed** up front.
- 3. **Respect the service member, veteran and/or family member** by providing accurate information that will assist them in making informed decisions about the care and support they access.
- 4. **Organizations should only offer programs, services and resources that they are equipped or trained to deliver.** Outreach and engagement of the military and veteran population should be within the scope of the role and function of the individual (training & experience) and the organization (policies, practices, procedures).
- 5. **Organizations that outreach to the military/veteran population have an obligation to equip their personnel and organizations** with the training necessary to understand: a) the unique aspects of the military experience b) the issues affecting these individuals and their families and c) the specific military/government programs and benefits available to this population. Organizations should consult with subject matter experts when necessary.
- 6. **Outreach and messaging to the military and veteran population should be truthful,** not misleading nor designed to incite fear, should always accurately and appropriately cite sources and present information in context.
- 7. **Organizations should be cautious about promising outcomes.** Information should clearly state if a program or service is evidence-based or independently documented to be effective. Statements about the effectiveness of programs or services should include information on success rates and the documented source of this information.
- 8. **Coordination of care and follow up is essential** when service members, veterans and family members are accessing multiple systems of care. Partners need to be actively engaging with other providers and systems as appropriate, while still respecting the confidentiality of the individual or family.

## HOW DOES YOUR ORGANIZATION CONNECT TO THE CULTURE?

*Recognize the unique culture • Communicate your commitment • Increase awareness • Build your expertise*

Please describe how your organization connects to the culture:

*“Sometimes it’s nice to talk to someone who has been in the military – but if they weren’t, it’s fine. Just don’t pretend. You can still provide perfectly fine services by finding common ground.”* –Service Member

## HOW DOES YOUR ORGANIZATION ASK THE RIGHT QUESTIONS AT THE RIGHT TIME?

*Ask questions • Build rapport • Connect people to resources.*

Please describe how your organization asks the right questions at the right time:

“Keep in mind that often a veteran won’t think about saying ‘I’m a veteran.’” –Veteran

## HOW DOES YOUR ORGANIZATION RESPOND EFFECTIVELY?

*Tailor your approach • Interact effectively • Encourage accountability • Coordinate care*

Please describe how your organization responds effectively:

*“This is a journey, not an event. They will need different services and help at different times. We have the opportunity to walk alongside them.”*

—Military/Veteran Partner

## HOW DOES YOUR ORGANIZATION ENGAGE?

*Continuously improve • Actively participate • Build capacity*

Please describe how your organization engages:

*“If a person is told there is help but then the help doesn’t happen or they are shuffled around – they may not come back for help...it’s fine if a person or organization can’t help, as long as they guide you to what can help.” –Service Member*