



VA
HEALTH CARE
Defining EXCELLENCE
in the 21st Century

Phoenix VAHCS Catchment Area

Show Low

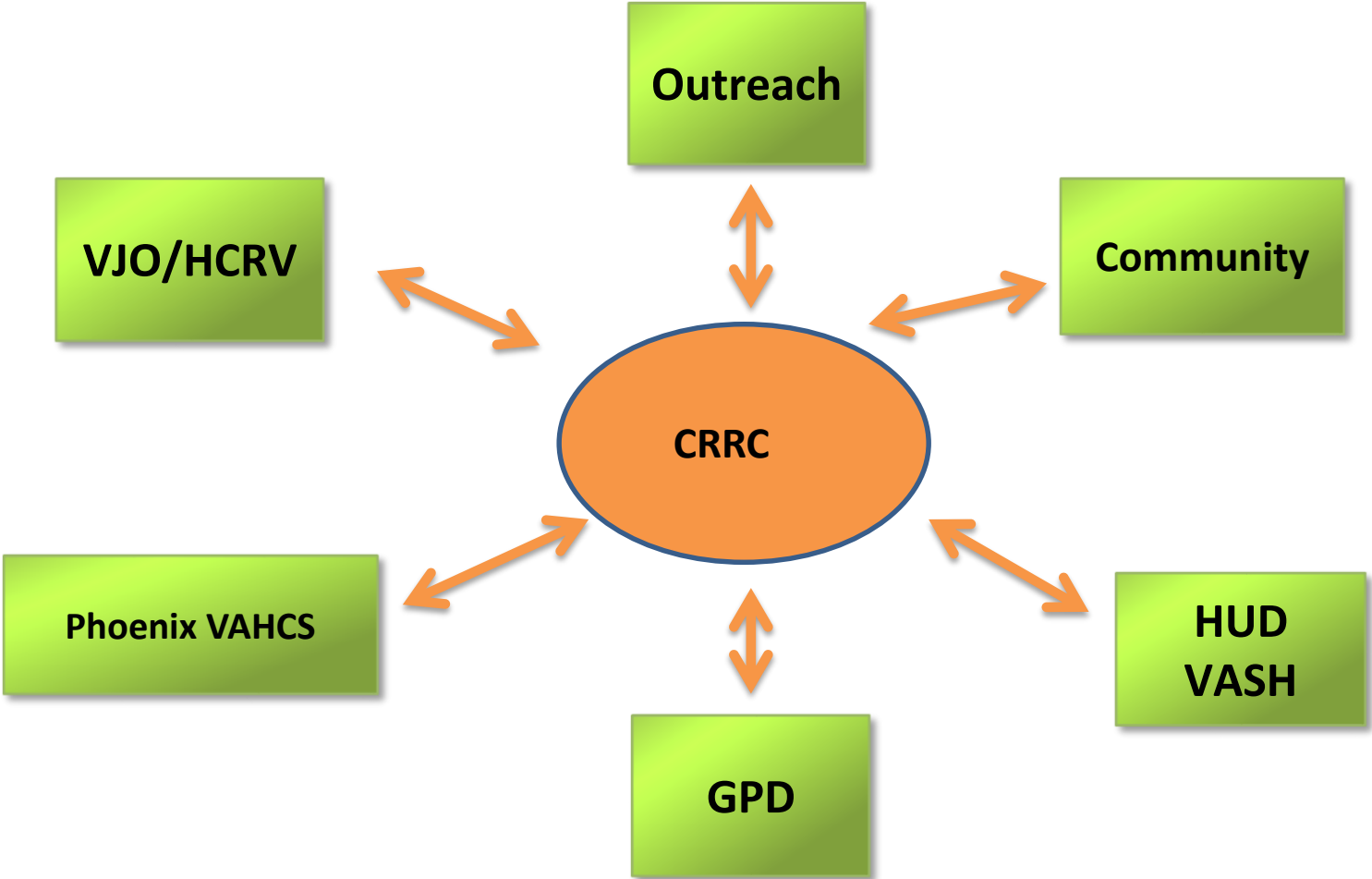


PHOENIX
VA
HEALTH
CARE
SYSTEM

ARIZONA

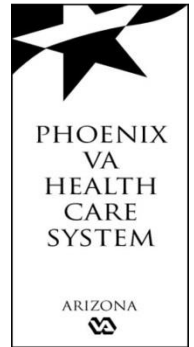


CRRC- The HUB for the VA Homeless Program Services





The Art of Outreach: Trail blaze



- Bicycle Outreach
- Light rail Outreach in collaboration with City Transit Systems
- Jails & Court Systems
- College Campuses
- Shower Programs
- Shelters
- Canals, Streets, and Mountains
- Hotline
- Joint Outreach with Community Partners
- Community Outreach Events
- Special Populations Outreach Liaisons



The Art of Outreach: Trail blaze

- VA has free 24/7 support for homeless or at-risk Veterans
- The Department of Veterans Affairs (VA) has founded a National Call Center for Homeless Veterans hotline to ensure that homeless Veterans or Veterans at-risk for homelessness have free, 24/7 access to trained counselors.
- The hotline is intended to assist homeless Veterans and their families, VA Medical Centers, federal, state and local partners, community agencies, service providers and others in the community.





Health Care for Homeless Veterans Community Resource & Referral Center (CRRC)



“One Stop Shop” for Homeless Veteran Services



1500 E. Thomas Road, Suite 106

Phoenix, AZ 85014

Phone: (602) 248-6040

Hours: Monday – Friday 7:30 a.m.-4:30 p.m.

(Entrance and parking located at back side of building)



Service

Provided By

Daily Courtesy SHUTTLE (<i>Roundtrip to/from the VA & CRRC</i>)	CRRC Team & VA Voluntary Services
Daily Eligibility Verification & Registration	Medical Support Assistant & Eligibility
Daily Clothing & Hygiene Program (Limited In-Kind Benefits)	CRRC Team & VA Voluntary Services
Daily Outreach & Assessment for all Healthcare & Housing Needs	CRRC Social Workers
Daily Peer Support	CRRC Peer Support Specialists
Daily Employment Services	CRRC & Community Employment Specialists (<i>ask about our VETS on Wheels Program!</i>)
Daily Medical Care	Homeless Patient Aligned Care Team (HPACT)
Daily Substance Abuse Services	CRRC Addiction Therapist
Every WEDNESDAY & FRIDAY 9a-4p VA Benefit/Claims Assistance	VA Regional Office
Every MONDAY-THURSDAY HUD VASH Screenings	Based on assessment and referral from VA Social Worker
National 24/7 Call Center for Homeless Veterans	1-877-424-3838 (1-877-4AID-VET)

Additional services provided by our community partners:

- Transitional housing screenings
- Free Phone Services
- Child Support Services
- Apartment Finder Assistance
- Senior Housing Placement
- Children and Family Services
- Rally Point Navigation
- Financial Counseling