

NORTHERN ARIZONA VA HEALTH CARE SYSTEM



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- Level 3 complexity: Primary & secondary level medical care. Rehabilitative and long-term care continuum
- 21 bed hospital, 85 CLC
- 5 CBOCs, 3 PTOCS
- A Primary Care Outreach Clinic at IHS in Chinle
- Serves 26,000 Veterans in over 60,000 sq miles
- Employs people 1,075
- In 2016 we completed 422,390 Out patient visits & 1797 inpatients discharges
- Training Programs for health care professionals

MENTAL HEALTH SERVICES

- Mental Health, Homeless and Substance Use – 120 beds – Domiciliary
- S.T.E.P. up to 12 beds – gap measure for homeless
- Outpatient Care- General Mental Health, Substance Abuse, EBT - PTSD/MST specialty program, IOP, Psychological and Neuropsychological testing, Crisis walk-in Clinic
- Recovery & Rehabilitation- employment, intensive case management and medical care , and PRRC (intensive outpatient recovery program)
- HPACT- Health care for Homeless Veterans and Veterans Justice

We Serve All Who Served



Excellent care has no boundaries. VHA is committed to serving Lesbian, Gay, Bisexual and Transgender Veterans.



VA
HEALTH
CARE

Defining
EXCELLENCE
in the 21st Century

Veterans Health Administration
**Employee
Education
System**

Posters developed by the VHA Lesbian, Gay, and Bisexual training workgroup, Patient Care Services

Transgender Care at NAVAHCS

- **Gender Identity Dysphoria Treatment Team: Psychiatrist, Psychologist, Mental Health Pharmacist, Social Worker and medical care support**
- **Individual therapy**
- **Weekly transgender support group**
- **Mental Health Clearance evaluation for gender re-assignment surgery**
- **All required letters for gender transition are generated from this team.**

Suicide Prevention

- **2 FTE – SP Coordinator and Clinician Case manager**
- **Track and monitor Veterans who are identified as high risk**
- **Respond to Veterans Crisis line calls**
- **Coordinate Veteran care in VA system and in community – many Veterans receive care in community**
- **REACH Vet is a new program using multivariate analysis to identify the 0.1% of Veterans at higher risk for suicide or other adverse outcomes. Veterans are offered enhancement in care based on recent psychiatric admissions or certain combinations of medications or frequent visits to ED or chronic pain or medical issues.**

Questions?

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